

# RECYCLING INSTRUCTIONS

(Recycling pickup is every other week)

## WHAT GOES IN YOUR RECYCLING CART?



## RECYCLING

All recycling will need to be placed into the contractor furnished 64-Gallon Green Roll-Cart. Recycling will be collected every-other-week.

Recycling items for collection are limited to the following: plastic bottles and jugs, metal, tin and aluminum cans, paper products, newspaper and inserts, brown paper bags, printed cardboard, and corrugated cardboard.

**NO** food waste, no plastic bags/wraps, no glass.

**DOES NOT** include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

## IMPORTANT

Please help protect the planet and the environment by following these recycling guidelines.

## ITEMS NOT ACCEPTED IN CURBSIDE COLLECTION

**Ashes - Batteries - Concrete/Bricks  
Construction Debris - Dead Animals  
Dirt - Helium/propane/gas tanks  
Motor oil/filters and other vehicle related parts  
Liquid Paint (ok if dried out) - Scrap Metal  
Shingles - Tires  
Any other hazardous material/waste**

## SPECIAL SERVICES

Backdoor Collection Services is an optional service that may be chosen by physically disabled residential subscribers. Backdoor service shall be provided for medically certified handicapped individuals provided no other able-bodied person resides in the household and provided that the backdoor service has been determined to be a medical necessity by a licensed physician and approved by the COSM.

## MISSED COLLECTIONS

Despite our best efforts, we occasionally miss scheduled collections. If we do, Resident will need to contact COSM Utility Dept at (912) 510-4000 to report any missed collections and then COSM will contact CS to resolve any missed collections. If missed collection was due to CS fault, CS will come back within 24 hours to collect missed debris.

CS is not responsible for missed collections if resident failed to put roll-carts at curbside by 7AM on collection day or if roll-cart or yard debris are blocked by customer owned property.

## OBSERVED HOLIDAYS

Cumberland Services observes the following Holiday's: collections will not occur on the following:

- Thanksgiving Day
- Christmas Day
- New Year's Day

## CUMBERLAND SERVICES (ROLL-OFF DUMPSTERS)

Cumberland Services (CS) is also in the Roll-Off dumpster business. If you need Roll-Off dumpster service for construction debris, general property clean-up, land clearing debris removal, etc., please feel free to reach out to CS at (912) 576-1210 for pricing and details. This is a separate service from the contracted Curbside Pick-up for the COSM.

## CUSTOMER SERVICE

Resident will be responsible for coordinating new service, missed service, complaints, scheduling of bulk pick-up, payments, cancellation of service and any other issues through the City of St Marys Utility Dept. All customer service issues must go through COSM and then information will be passed along to CS. COSM phone number is (912) 510-4000 and physical address for this office is at 418 Osborne Street, St Marys, GA 31558.

This same information can be found on the following websites:  
[http://www.stmarysga.gov/departments/utility\\_services/garbage.php](http://www.stmarysga.gov/departments/utility_services/garbage.php)  
<https://www.cumberland-services.com/city-of-st-marys/>



CITY OF  
**ST. MARYS**

*Dear City of St. Marys Resident:*

The City of St Marys (COSM) has awarded Cumberland Services (CS) as your new Curbside Waste Collection Service Provider starting 12/01/2022. CS is making significant changes to the collection process by going from manual to automatic collection vehicles. Our staff is committed to servicing the residents of St Marys with Curbside Collection Services to the very best of our ability and we also need your help in making this transition and contract a success.

The services that CS provides will be as follows:

- CS will collect trash/solid waste once-per-week.
- CS will collect yard waste once-per-week.
- CS will collect recycling every-other-week.
- CS will collect bulk pick-up on an on-call basis.

*Please review this brochure for more detailed information about your curbside waste collection services.*

# CONTAINER PLACEMENT

(CONTRACTOR-FURNISHED CARTS ONLY)



TRASH (1 X WK) AND RECYCLING (EVERY OTHER WEEK) WILL BE COLLECTED ON THE SAME DAY.

## ROLL-CARTS

**96-Gallon BROWN Roll-Cart for Trash/Solid Waste:** All trash/solid waste shall be placed into contractor furnished 96-Gallon Brown Roll-Cart. If an additional Roll-cart is needed, resident shall contact the COSM requesting the additional cart. The additional roll-cart must be the Cumberland Services, LLC provided cart. Up to ten additional Trash/Solid Waste Roll-cart is allowed. Only contractor approved Rollcarts will be collected on collection day.

**64-Gallon GREEN Roll-Cart for Recycling:** All recycling shall be placed into contractor furnished 64-Gallon Roll-Cart. No additional Roll-carts for recycling are allowed. Only contractor approved Rollcarts will be collected on collection day.

Place front of roll-carts within 1ft – 4ft of curb with front of cart facing street and with handlebar facing your home/business. Place roll-carts 6 feet from any obstructions (On both sides including the rear of roll-carts) such as mailboxes, utility boxes, vehicles, boats, campers, etc., including recycling roll-cart and/or contractor approved additional trash/solid waste roll-cart.

**DO NOT park any vehicles in street blocking access to roll-carts or yard debris piles on collection day.**

## TRASH/SOLID WASTE

All trash/solid waste will need to be placed into the contractor furnished 96-Gallon Brown Roll-Cart. Trash/solid waste will be collected once-per-week.

Solid Waste refers to garbage, trash, food waste/food liquids, plastic wraps and bags, foam products, personal hygiene products, and other solid waste excluding yard waste. Solid waste shall not include discarded building materials, trees, brush, and other materials resulting from the activities of building service providers, commercial

# YARD WASTE PLACEMENT

Yard waste will be collected once per week.



tree trimmers or commercial lawn services, large quantities of sod, dirt and trash from land clearing, and other materials requiring special handling.

**DOES NOT** include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

## YARD WASTE

All yard waste will need to be placed out near street/curbside on City Right-of-Way in-order for contractor's grapple trucks to be able to reach debris piles to load into truck for disposal. Back side of Yard debris piles should be no further than 8ft from the curb. Yard waste will be collected once/week.

Refers to grass, weeds, leaves, tree and shrubbery pruning, and other similar materials generated in the maintenance of lawns and gardens which are separated from other solid waste. Yard waste piles should not exceed five (5) cubic yards per residence per week.

- Limbs and leaves are not required to be bagged
- Logs greater than 6 inches in diameter must be cut into 4-foot lengths without branches attached
- Branches greater than 4 inches in diameter must be cut into 8-foot lengths.
- Size requirements are set forth by Camden County Landfill and are subject to change.

Community yard waste pickup areas are allowed if approved by COSM and CS.

CS is **NOT** responsible to collect yard debris generated by a landscape/tree contractor or commercial lawn maintenance contractor working at resident's property. CS is only responsible to pick-up yard debris generated by resident.

**DOES NOT** include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

## BULKY ITEMS

Bulky Items are on a ON-CALL BASIS. Resident must contact COSM to schedule pick-up of bulky items. Stoves, refrigerators, water tanks, toilets, washing machines, dryers, furniture, television sets, audio equipment or similar household appliances and (other waste materials other than construction debris, tires or hazardous waste) with weights or volumes greater than those allowed for roll-carts. Large items need to be broken down in order to be collected such as trampolines, swing sets, large tables, etc. Any appliance having refrigerant must have sticker showing that refrigerant has been removed from appliance before we can collect it.

**DOES NOT** include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

**DOES NOT** include total house/business clean out items from abandoned properties.

## CURBSIDE TIMING

CS plans for your current weekly pick-up/collection day to stay the same. Normal schedule collections should be Monday – Friday hours 7am – 7pm, however Saturday collection may happen periodically due to how Holidays fall or if severe weather has affected normal schedules. Your street should typically be serviced on same day of week each week, unless normal scheduled has been affected. Residents should have roll-carts and yard debris placed out by street/curbside by no later than 7am on designated collection day. Roll-carts should be removed from street/curbside by Noon on the following day.

- Collections may not occur at the same time of day each week.
- Since Recycling is collected every-other-week, please make sure you place both Trash/Solid Waste Roll-cart and Recycling Roll-cart at street/curb on your designated collection day.